



Terms & Conditions

In the interest of protection and offering you the best possible care, the services I provide are subject to certain terms and conditions. By booking an appointment with Sam Le Compte Massage, you agree to these conditions.

1. Payment

Full payment is required at the end of your appointment. Payment can be made by cash or card.

2. Cancellation

If you cancel your appointment with 24 hours notice, you will not be charged. Cancelling within 24 hours of your appointment or not turning up will result in a 50% charge. This charge will be need to be paid within 7 days. If you arrive at your appointment late, it will still finish at the scheduled time and you will be charged the full amount. In the unfortunate event that I have to cancel your appointment, you will be notified as soon as possible and will not be charged.

COVID-19: Please reschedule your appointment if you are experiencing any symptoms of Coronavirus.

3. Health and safety

If you are pregnant or are receiving treatment for a significant illness, you must contact me before booking. I will maintain a high standard of personal hygiene for every appointment and it is expected that you do the same. If you have any allergies, in particular to nuts or seeds, you must contact me

before booking. Anyone under the age of 18 must be accompanied by a chaperone.

4. Behaviour and etiquette

Inappropriate behaviour of any kind will not be tolerated. This includes, but is not limited to; verbal, physical or sexual harassment and abuse, aggressive behaviour, sexual advances and intoxication. Genitalia must not be exposed at any time. Please switch off your mobile phone for the duration of your appointment.

5. Client responsibilities

It is your responsibility to inform me of any health conditions you have and if you feel any pain or discomfort during your appointment. It is also your responsibility to provide complete and accurate information prior to treatment.

6. Right to refuse or terminate an appointment

I reserve the right to refuse or terminate an appointment at any time for non-compliance with these terms and conditions or for any other reason.

7. Gift vouchers

After purchase, gift vouchers will be emailed to you within 2-3 working days and will be valid for 6 months. The exact date of expiry will be specified on the voucher you receive. Gift vouchers are non-refundable.

8. Changes to terms and conditions

I reserve the right to modify these terms and conditions at any time, so please review them frequently.